Prepared for Health and Human Services Oversight Committee
February 20, 2026
Division of Long Term Supports and Services (DLTSS)
Bureau of Developmental Services (BDS)

Developmental Disabilities, In Home Supports, and Acquired Brain Disorder Waitlist Quarterly Report, Fiscal Year 2026, Quarter 2

All funding requests on behalf of individuals seeking services through the Developmental Disabilities (DD) Waiver, In Home Supports (IHS) Waiver, and Acquired Brain Disorder (ABD) Waiver for fiscal year 2026 (FY26) were funded for Quarter 2 (Q2).

The data utilized for this report was taken from the registry in the New HEIGHTS/NH EASY system. Upcoming service needs for individuals are populated by Area Agency staff into the NH EASY registry when an individual and/or guardian indicate they would like to receive services through the DD, IHS or ABD waiver within the next 5 years.

Developmental Disabilities (DD) Waiver:

In FY 26, Q2, funds were requested for 107 new individuals for DD Waiver services. BDS allocated funds for all 107 requests, represented as follows:

Status	Count	Percentage
A*	35	33%
B**	72	67%
Total	107	100 %

*A – Individuals exiting school
**B – Individuals newly eligible to the developmental services system

Of the 107 individuals that were allocated funds for services to begin in FY26 Q2, 31 of the individuals withdrew their requests for services.

Status	Count	Percentage
A	13	42%
B	18	58%
Total	31	100%

Of the remaining 76 individuals allocated funds within FY26 Q2, 62 were projected to start their services within FY26 Q2.

Status	Count	Percentage
A	17	27%
B	45	73%
Total	62	100%

Of the 62 individuals projected to start services in FY26 Q2, 45 individuals started services and 17 individuals did not start services.

Status	Count	Percentage
Receiving full/partial services	45	73%
Services have not begun	17	27%
Total	62	100%

The delay reasons identified for the 17 individuals who have not started services have been identified as follows:

Delay Reason	Count
Awaiting Medicaid Eligibility	8
Securing a Provider Agency	4
Individual/Family Request	4
Service Agreement Not Complete	1
Total:	**17**

In Home Supports (IHS) Waiver:

In FY26 Q2, funds were requested for 23 new individuals for IHS Waiver services. Five individuals subsequently withdrew their requests for services. BDS allocated funds to the remaining 18 individuals. Sixteen of these individuals started services within FY26 Q2. Two individuals have not yet started services.

Status	Count	Percentage
Receiving full/partial services	16	89%
Services have not begun	2	11%
Total	18	100%

Acquired Brain Disorder (ABD) Waiver:

In FY26 Q2, funds were requested for 11 new individuals for ABD Waiver services. Three individuals subsequently withdrew their requests for services. BDS allocated funds to the remaining eight individuals. All eight individuals started their services in FY26 Q2.

Status	Count	Percentage
Receiving full/partial services	8	100%
Services have not begun	0	0%
Total	8	100%

Waiver Service Start Delays and Remediation Efforts

The top 2 primary factors that resulted in the delay in starting new services are as follows:

- Awaiting Medicaid eligibility
- Securing a provider agency

The Department is committed to making eligibility easier for individuals applying for long term care (LTC) Medicaid as indicated in the 2025-2027 Roadmap under Commitment 3, Improve Customer Service. This initiative supports timely eligibility determinations to ensure people access the right care, in the right place, at the right time. This initiative provides clarity and shared understanding for all stakeholders of what is required for LTC Medicaid eligibility determinations which includes staff guidance documents, checklists for staff and applicants, and modernizing the Medicaid LTC application.

BDS, in conjunction with the Bureau of Family Assistance (BFA) and the Disability Determination Unit (DDU), determined that intake and eligibility information gathered for individuals to meet 171-A criteria, in some circumstances, can be used for APTD determination. DHHS is working on operationalizing this which will reduce the timeframe for APTD determination for this population of individuals.

BDS facilitates weekly meetings with enrolled service coordination agencies to ensure ongoing communication, review of service authorizations for individuals seeking waiver services, changes to waiver services, and to review delays in services. BDS also hosts a bi-weekly meeting with all provider agencies to share information and resources. Individual provider meetings are also scheduled when requested. In addition, BDS hosts a monthly

Intake Coordinator meeting with all Area Agency intake staff to ensure ongoing communication, share workflow information and best practices and identify system and data needs.

Respectfully Submitted,

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